Terms of Service

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1. About these terms and the supplier

These Terms of Service govern access to and use of ArcisTrade at https://arcistrade.tech, its associated hosted trading-automation applications, dashboards, educational materials, APIs and related support (the "Service"). They do not govern the distinct Arcis AI product surface at arcis.tech unless an offer expressly states otherwise. "ArcisTrade", "we", "us" and "our" mean the supplier operating the ArcisTrade service, identified as the seller in the relevant checkout and receipt. ArcisTrade is the product/trading name; the full legal operator name and business address must be displayed in the seller's legally required business disclosures. Questions may be sent to support@algovaults.com. By creating an account, accessing the Service, or purchasing a plan, you agree to these Terms and the applicable Privacy Policy, Refund and Cancellation Policy and End User License Agreement (EULA). Additional offer-specific conditions are shown before purchase. If a consumer-law provision gives you a non-waivable right, that right prevails.

2. What ArcisTrade provides

ArcisTrade supplies software for selecting, configuring, assessing, testing, automating and tracking systematic trading strategies. Features may include virtual-fund demo accounts; trade records; system performance and risk metrics; account-size-aware system selection; Arcis Intelligence or automated portfolio allocation; position sizing; broker connectivity; and monitoring tools. Feature availability depends on plan, eligibility, region, supported infrastructure and product changes. ArcisTrade is not your broker, bank, exchange or custodian, and does not receive or hold the money deposited in your trading account. Your broker is responsible for custody, trading-account terms, order execution, margin, pricing, deposits and withdrawals. ArcisTrade provides software and general platform information; we do not promise personalised financial advice or investment management. The legal classification of services depends on actual operations and applicable law, not labels in these Terms.

3. Eligibility, jurisdictions and accounts

You must be at least 18, have authority to enter into these Terms, supply accurate account information and use the Service only where lawful and permitted by applicable broker rules. Availability may be restricted by country, residency, instrument, intermediary or platform partner. You are responsible for protecting passwords, access tokens, devices and authentication factors, and for notifying us promptly of suspected unauthorised access. Each user account is personal to the registered holder unless a written business agreement permits otherwise. Do not share or resell access, impersonate others, create fraudulent accounts, circumvent controls or allow an ineligible user to trade through your account.

4. Virtual demo and live broker automation

A free demo may operate on virtual funds with trade signals based on real market prices, but demo execution does not fully replicate live fills, slippage, spreads, commissions, swaps, latency, liquidity, rejected orders or connectivity failures. Demo account balances and simulated gains are not withdrawable or real trading profits. To trade live you must connect an eligible account with a supported broker or approved connection and expressly enable the relevant live features. Before activation, review the selected systems, instrument permissions, balance assumptions, lot sizing, allocation, maximum drawdown settings and any fixed-lot constraints. You may configure or override settings where enabled. Changing or stopping ArcisTrade automation does not necessarily close open broker positions or prevent orders already submitted from executing. Monitor positions at your broker and use the broker's own controls when necessary.

5. Trading risk, system performance and automated allocation

Foreign exchange, contracts for difference (CFDs), gold, indices and other leveraged instruments involve substantial risk and may be unsuitable for you. You can lose part or all of your trading capital, and losses may exceed an initial margin amount where protections do not apply. System downtime, connectivity interruptions, slippage, correlated positions, gaps and human configuration errors can amplify losses. Past or hypothetical returns, forward tests, Arcis Scores, Sharpe ratios, SQN, profit factors, drawdown metrics, public leaderboards and AI-generated allocations do not predict or guarantee future performance. A historical allocation score is not a guarantee that an automated portfolio is suitable for your circumstances. Results can differ by period, account size, risk settings, fees and broker execution. Published, demo, tracked and actual client-account results must not be treated as interchangeable. Never trade money you cannot afford to lose. See https://arcistrade.tech/disclaimer.

6. Plans, prices, trials and product access

Access may be offered through a paid subscription, a defined-duration licence, a free demo, or a qualifying partner-broker programme. The price, currency, tax, billing interval, access period, system limits, included functionality and any trial-to-paid conversion are the terms expressly shown in the offer and checkout at purchase. We do not offer an implied lifetime or perpetual-access licence. The public ArcisTrade site currently describes a 14-day virtual demo requiring no payment card and partner-broker offers of up to 6 or 12 months of free access subject to eligibility. This is separate from any Whop checkout trial that expressly discloses a payment method and automatic conversion. A no-card trial does not turn into a chargeable plan without a separate purchase or a clearly authorised paid conversion.

7. Payment processing and recurring subscriptions

Where checkout uses Whop, the ArcisTrade supplier shown at checkout and on the receipt provides the product. Whop acts as payment processor/merchant of record for payment-network and settlement purposes under Whop's terms; Whop is not the provider of ArcisTrade trading software. Whop or its financial partners process payments and may show on your card statement. Separate Whop Buyer Terms apply to payment processing. A recurring subscription renews for the stated interval until cancelled. You authorise the displayed recurring charges by completing checkout. To stop future renewal payments, cancel using the cancellation controls provided in your Whop account or contact support@algovaults.com before the next renewal date. Cancellation stops future renewal charges; paid access ordinarily remains until the current period ends unless law, a refund or an offer term requires otherwise. We will disclose material price changes before they take effect for a future billing period. See the Refund and Cancellation Policy for refunds and statutory rights.

8. Partner-broker programmes and referral relationships

Qualifying partner access may require registration using a particular referral link, broker verification, a funded account, ongoing eligibility and active use, according to the offer shown when you apply. System limits and free-access duration may vary by funded balance and partner. Any broker deposit is made to and held with the broker, not ArcisTrade; broker fees, trading costs, eligibility checks, withdrawal rules and market risks remain separate. ArcisTrade may receive referral, introducing-broker, revenue-share or similar compensation from partners if users sign up or trade. This commercial relationship does not guarantee that a broker or strategy is right for you. Broker arrangements can end or change. We will not retroactively remove already-paid subscription rights without complying with applicable law and the purchase terms.

9. Fees, taxes and payment issues

Prices, taxes, discounts and any additional charges are displayed before purchase. Your payment provider may apply currency conversion or bank fees beyond our control. For duplicate, unrecognised or processing-error payments through Whop, you can also contact Whop at support@whop.com. Do not disclose card numbers, security codes, passwords or broker credentials by ordinary support email.

10. Acceptable use and safety

You must not reverse engineer or copy non-public strategy logic except where mandatory law permits; scrape, overload, compromise or probe our systems; introduce malware; bypass plan or account restrictions; resell licences; distribute private data; manipulate results; or use the Service in violation of financial-services, sanctions, market-abuse, privacy or other applicable laws. We may investigate misuse and suspend access where reasonably necessary, using proportionate measures and notice where practicable.

11. Third-party services and data

The Service depends on independent brokers, market-data providers, hosting providers, identity services, billing processors, copier routes and trading APIs. You must separately comply with their terms. We are not responsible for their independent custody, solvency, suitability assessments, trading execution, deposit or withdrawal decisions, or service outages. Some features may require sharing account identifiers and trade information with a connection provider, as described in the Privacy Policy.

12. Ownership and licence

We and our licensors retain all rights in ArcisTrade software, algorithms, strategy designs, interfaces, branding, documentation and proprietary data. Subject to these Terms and the EULA, you receive a limited, non-exclusive, non-transferable right to use the Service during your valid access period. You retain ownership of your own account information and user-submitted content, subject to permissions reasonably needed to supply and operate the Service.

13. Availability, updates and support

We seek to operate the Service with reasonable care, but financial markets, internet infrastructure, brokers, APIs and hosted services may fail. Maintenance, cybersecurity incidents, risk controls and third-party restrictions can interrupt features. We may make updates, remove unsafe features, change supported brokers or retire systems when reasonably necessary. Where a material paid feature is discontinued, applicable consumer remedies and the Refund Policy apply. Support: support@algovaults.com.

14. Suspension, cancellation and termination

You may stop using the Service and cancel renewal as described above. We may restrict or terminate access for serious breach, fraud, payment failure, legal/regulatory requirements or credible safety/security threats, with notice and an opportunity to respond where reasonable. Such action does not erase accrued consumer rights or valid refund claims. If your right to use live automation ends, take separate steps with your broker to manage any open positions or pending orders. Retention and deletion of your information are addressed in the Privacy Policy.

15. Disclaimers and limitation of liability

We do not guarantee trading profits, error-free execution, uninterrupted connectivity, particular market prices or the continuing profitability of any system. To the extent law permits, ArcisTrade is not liable for losses caused solely by market movements, independent broker actions, user-selected configurations or third-party failures beyond our reasonable control. We do not exclude liability for fraud, wilful misconduct, death or personal injury caused by negligence where applicable, or any other liability or statutory consumer remedy that law forbids us to exclude. Any legally permitted limitation is subject to fair-contract and consumer-protection rules.

16. Changes, complaints and governing rules

We may update these Terms prospectively to reflect product, legal or security changes. Material changes affecting paid access will be communicated reasonably in advance where required, and will not silently rewrite a completed purchase. Contact support@algovaults.com to raise a complaint; we will aim to resolve it fairly and promptly. Mandatory laws of your country of residence may protect you irrespective of a chosen contract law. The specific legal operator, service address and governing-law/venue clause should be confirmed in the seller's business disclosures before publication; absent an expressly valid choice, applicable conflict-of-laws rules determine the governing law.

17. Entire agreement and contact

These Terms, the accepted offer or checkout, the EULA, the Refund and Cancellation Policy and Privacy Policy form the relevant agreement for the ArcisTrade product. If an offer conflicts with these general Terms about a clearly stated price, duration or functionality, the accepted purchase-specific terms take precedence, subject to mandatory law. If a part is unenforceable, the remainder continues to apply. Contact: support@algovaults.com; website: https://arcistrade.tech.